



MCS Civil (NSW) Pty Ltd

QUALITY POLICY

This policy encompasses all MCS Civil NSW projects. This policy also applies to projects involving MCS Civil which are being carried-out under a joint venture arrangement, where no other policy of this type exists.

Objective

Our quality objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost effective manner. We will actively pursue ever improving quality through programs that enable each employee to do their job right the first time and every time.

Commitment

To achieve our quality objective, we will:

- Establish and maintain a Quality Management System and ensuring our Quality Management System meets or exceeds the requirements of our clients, as well as legal and regulatory obligations;
- Continually reviewing and improving the effectiveness of our Management System and actively seek performance feedback from our customers and address opportunities for improvement that are identified.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Provide adequate resources to continually review and improve our business process.
- Develop and sustain a culture that continuously strives to succeed in providing quality products and services;
- Provide all personnel adequate information and training to enable all tasks to be undertaken with a consistent standard of quality.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Maintaining a profitable operation to establish our competitive position in the market and reward our stakeholders;

By adopting this philosophy, the clients of MCS Civil NSW will be assured of an excellent standard of completed projects and services in accordance with specifications and contracts.

Signed by: _____

A handwritten signature in black ink, appearing to read 'Chris Murphy', written over a faint, light-colored circular watermark or background.

Chris Murphy

Company Director